SDU Campus guide

By IT Services

In cooperation with the student advisors of The Faculty of Social Sciences

IT facilities

At SDU we have different IT features such as BlackBoard (E-learning), STADS (registration and course cancellation), e-mail etc. You can access those features by using http://sso.sdu.dk – the joint student portal (see below).

You can access this site by going to http://sdu.dk/, then selecting, under "Information for", "Current Students", and selecting the "Login" link (click the picture that looks like this):

Use your usual username and password to log onto the different features (the prefix 'sdu\' is not necessary).

E-mail

As a student at SDU you will be allocated an e-mail account (username@student.sdu.dk), which you can access from home or via the internet on campus: https://webmail.sdu.dk/ .

SDU

Welcome

Some of the services that can be used with Single Sign-On:

SDUmail - Webmail service   ❓

Information Service   ❓

SDU e-Learn (BlackBoard)   ❓

SDU Student Self-Service   ❓

Your SDU account   ❓

Reset/change password   ❓

Your programme   ❓

General information about IT at SDU can be found in the Campusguide.

Sign-Off   Help/support

👆 **Exit your web browser** when you are done accessing services that require authentication!

You may also access your e-mail by using the joint student portal: http://sso.sdu.dk/

If you want to use SDU-mail in your mail program please use the information on the last page.

Wireless Network

In the Alsion building there is wireless coverage ('EDUROAM') in all SDU bloks (including Café Alsion). Log on with **YOUR FULL EMAIL-ADRESS** (username@student.sdu.dk) and password. Should you have problems connecting, please connect to the network called 'SDU-GUEST' which doesn't require any identification. Here you can go to wifi.sdu.dk and download a program which helps you connect to 'EDUROAM'.

Password

To change/renew your password go to the webpage 'password.sdu.dk' – here you can change your password without having to use the current one (you only have to use your examination number (on your study card) and your social security number).

Printing

Everything you need to know about printing you'll find on the webpage 'print.sdu.dk'. You are able to print from all your devises and will get 250 credits every semester start.

Contact IT Services

You can contact IT services in different ways.

You may write an e-mail to helpdesk@sdu.dk, you may call 6550 2990 or you may go to the HelpDesk (at the study service - Blok C, 1. Floor) Hours: 8 a.m. to 3.30 p.m. Friday to 2 p.m.

IT Services can help you with almost everything - for example print and logon problems. On the other hand, the IT Service staff is not authorized to perform repairs on any computers. **Therefore, IT Services cannot perform any service whatsoever on your private computer.** However, we'll try and help you if your problem is SDU-related (e.g. the wireless network).

E-mail Configuration:

SDU – General Configuration Settings

In this document we will inform you of the different settings that you need to configure an email client to connect to your SDU email account.

We have also made some short guides to specific email clients you can use, if you like a step by step guide to one of the popular email clients, these guides are available in other documents.

Some of the configurations below can be done with other settings too, but we recommend the settings below for maximum compability with different clients.

IMAP Settings
These settings should be used for IMAP connections:

Server name:	sync.sdu.dk
Server port:	993
Encryption:	SSL
Authentication:	Plain or normal
Username format:	domain\username

SMTP Settings
These settings should be used for SMTP connections:

Server name:	smtps.sdu.dk
Server port:	465
Encryption:	SSL
Authentication:	Plain or normal
Username format:	domain\username

EWS, RPC over HTTP, ActiveSync and Webmail Settings
EWS, RPC over HTTP and webmail and can be reached on our webmail server:

Server name:	webmail.sdu.dk
Encryption:	SSL required
Username format:	domain\username
	(unless separate fields are supplied in your client)

When configuring RPC over HTTP or Outlook Anywhere, use the outlook.sdu.dk as the mailbox server; see the Outlook 2010 configuration document for more details.

POP Settings
No, we don't support POP; use one of the other configuration options instead.