



# Scoutbase

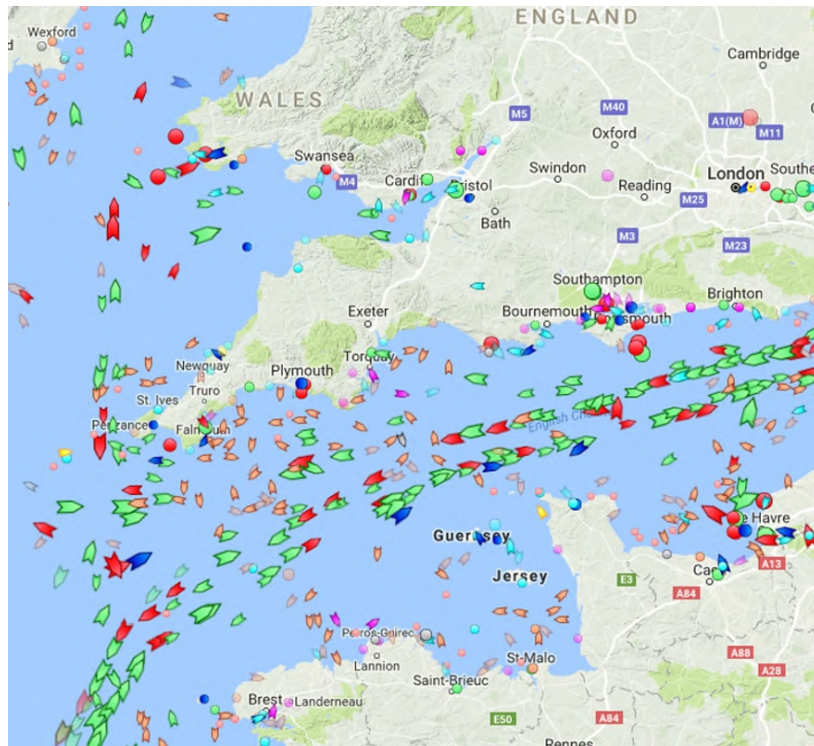
Live people data from the source



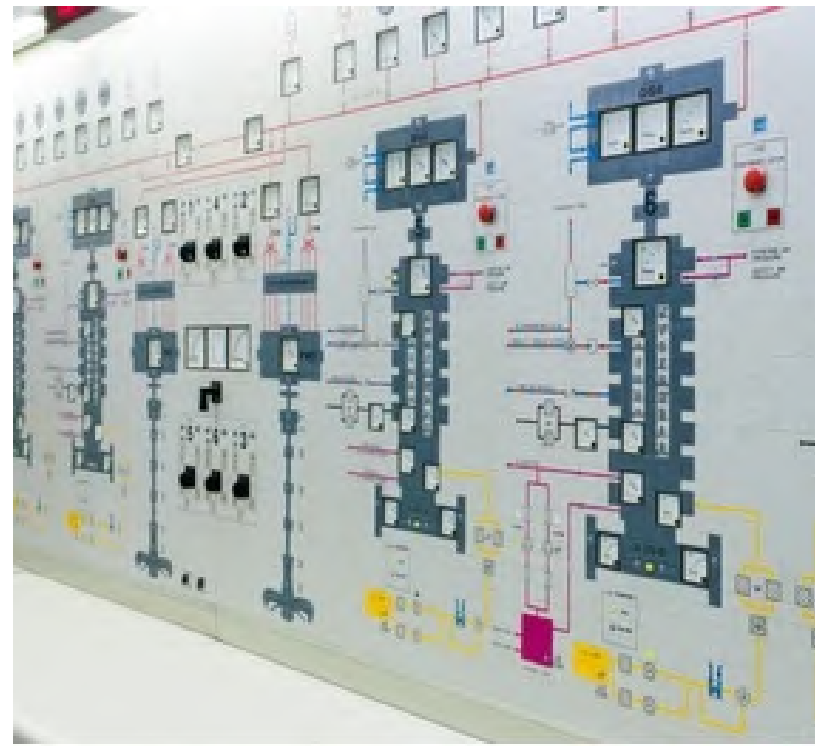
# Background

Practice in the industry is to continuously monitor business performance and technical assets.  
Similar monitoring of the psycho-social conditions on board, affecting safety and wellbeing, is not.

## Business



## Equipment



## Crew





# From reactive to proactive

Currently, it's industry standard to mainly work with reactive data

Accidents & Incidents  
Low staff retention  
Personal breakdown



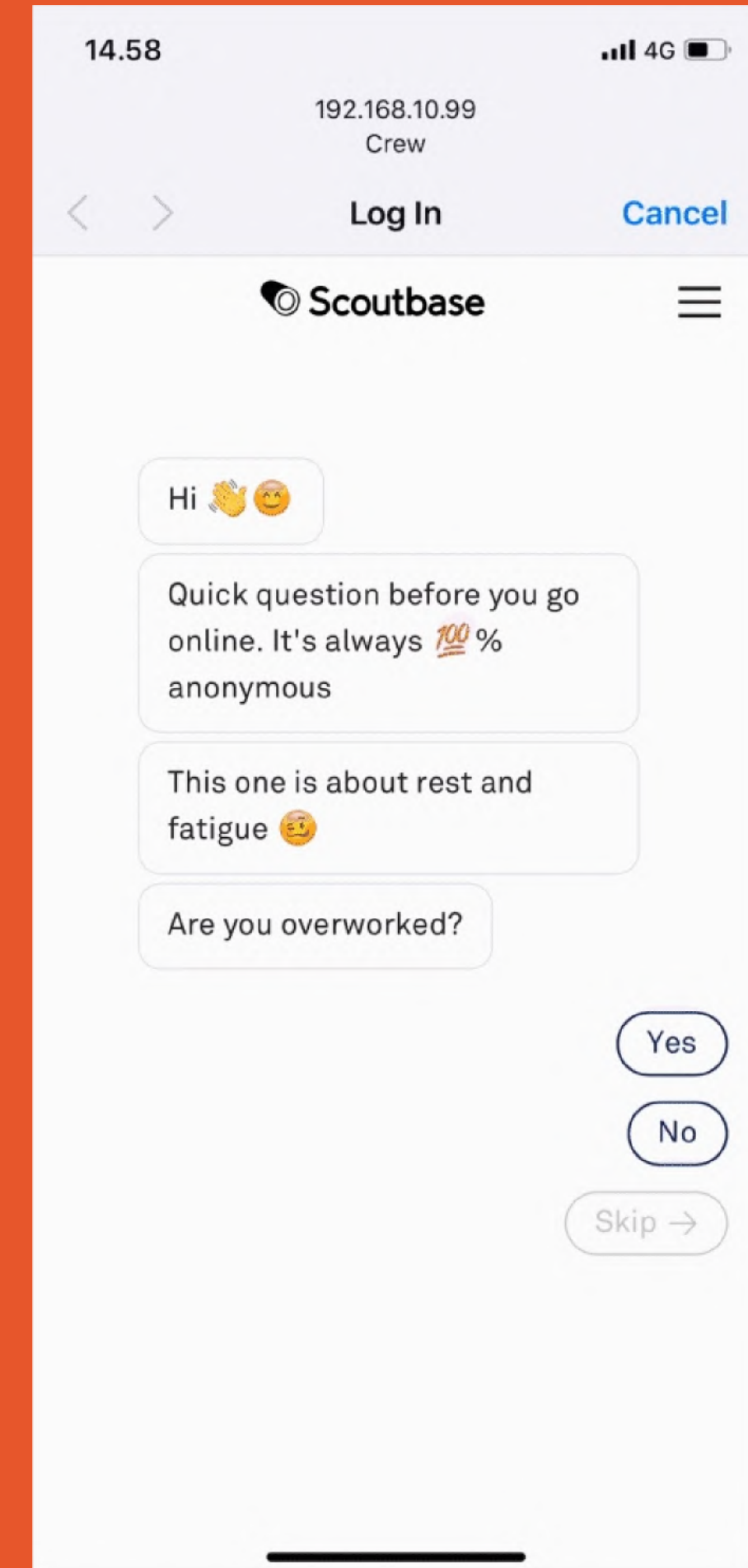
Proactively understanding performance, safety, and wellbeing factors

Initiate preemptive, targeted, initiatives based on feedback data

Crew Welfare  
Time pressure  
Rest & fatigue  
Communication  
Workload  
Tools & equipment  
Physical environment  
Teamwork & collaboration  
Social  
Equipment  
Training & skills

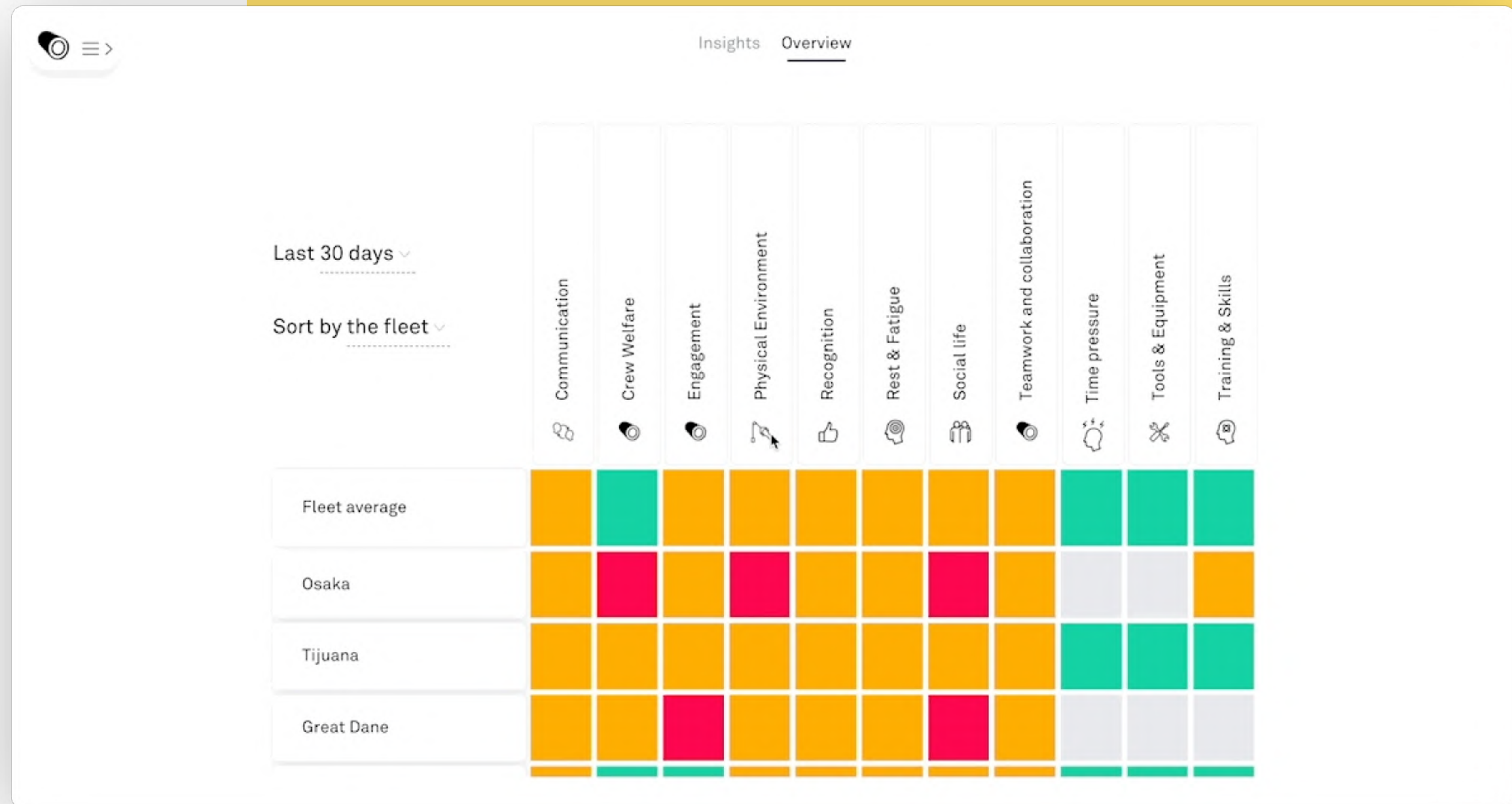
# Scoutbase collects data directly from the crew, via the crew wifi

- 100% Anonymous
- 75 % engagment rate
- 400 data points per vessel per month



# Real-time dashboard

- Transparency on crew conditions
- Learning across the fleet
- Early indication and intervention



# Qualitative input

**How is communication with personnel ashore?**

One of the XX ships had assault claim, entered in omnisafe on July 2021. Still no learning shared

Question

**How are the IT systems on board?**

Cannot contact my family for weeks on end

Question

**Are you mentally exhausted at work?**

When I am due to sign off and there is no sign of it happening and no effort seen to be made.

Question

**When you see a problem on board, do you tell your supervisor?**

What is the point of this questionnaire? We never get any feedback from you guys

Question

**Do you feel respected by your colleagues?**

No relief information, nothing absolutely no effort from office



# Case study



*"A lot of solutions concentrate on fixing issues, they are trying to solve a problem. What we aim to achieve with Scoutbase is to prevent the problem in the first place, which for me is much more valuable" (Fleet manager)*

## Q4 2021 stats

**Total number of responses**

20,408

**Average Response Rate**

77%

**Number of vessels**

20

**Total number of free text responses received**

321

# Other usecases



*"By partnering up with Scoutbase through our training arm Philcamsat, we hope to build a powerful social infrastructure platform that will serve our seafarers and create an impact".*



*Diversity@Sea / All Aboard Alliance*



*Scoutbase + delivery*



*ESG monitoring input to platform (social)*



*Scoutbase + shore side office delivery*



*SIM project*



*WAS campaign*



# Where are Scoutbase now?

## *Slow traction - Why?*

*Compliance driven industry  
- not mandatory*

*Hard to quantify effects up front  
- in monetary terms*

*Difficult tech environment  
- to integrate with*

## *On the horizon*

*ESG monitoring*

*From compliance to performance*

*New legislation on shore*

# Thanks for listening

## Q & A

