

Global Conversations

Clinical Communication and patient-centred care

The first conversation this Autumn takes on clinical communication and how we can improve communication skills and clinical communication between health staff and patients. Following the presentations, the moderator will facilitate a conversation and take questions from participants.

Time (DK)	Topic and panelist	Institution
8 am 4 pm Australian time	Welcome by Bodil Rasmussen, Chair of Nursing (Western Health), School of Nursing and Midwifery	Deakin University
8.05 – 8.15 am	<i>Nurses' Communication challenges: A blended learning program for communication knowledge and skills</i> by Debra Kerr, Associate Professor of Nursing, School of Nursing and Midwifery	Deakin University
8.15 – 8.25 am	<i>Your Thoughts Matter: a organisational level intervention to improve person-centred communication</i> by Peter Martin, Professor of Communication and End of Life Care, School of Medicine	Deakin University
8.25 – 8.35 am	<i>Successful video consultations - Implementation of an organizational based Blended Learning program</i> Jette Ammentorp, Professor at Centre for Research in Patient Communication (CFPK), Dept. of Clinical Research, University of Southern Denmark	University of Southern Denmark
8.35 – 8.55 am	Panel Discussion and questions Moderator: Bodil Rasmussen, Chair of Nursing (Western Health), School of Nursing and Midwifery	
8.55 am	Thank you	

Date and time

21st of September 2021 at 8am Danish time, 4 pm Australian time

Registration deadline

21st of September 2021. [Register here](#)

Place

Webinar

Organiser

University of Southern Denmark and Deakin University

About the Global Conversation Series

The Global Conversation Series is a part of the ongoing collaboration between Deakin University and the University of Southern Denmark. The aim is to inspire continued development and provide opportunities for expansion of the network and collaboration and to highlight our work in international partnerships.

Upcoming Global Conversations:

27th of October: *Empowering patients with chronic and complex conditions through technology.*

11th of November: *The guide to self-determination – building life skills to manage transitions in life*